

TERMS & CONDITIONS

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GENERAL

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- Learners will receive an electronic notification 21 days prior to the course end date.
- Examcast.ie is not bound by or liable for any information pertaining to Paypal, Twitter or Facebook/ Snapchat/Linkedin or any other social media platform.
- Students or teachers who avail of the services of examcast.ie will have their information retained for the purposes of in-house marketing. No information pertaining to our customers will be given to a third-party under any circumstance.
- Any posting of an abusive nature will be deleted and the user barred from the site.
- Examcast.ie is an e-commerce site with non-commercial elements.
- Examcast.ie will send e-mails and/or newsletters. We will only send e-mails relating to our site and site material. Please contact us at info@examcast.ie if you wish to have your name and details removed from our database.
- The end user agrees to abide by our privacy policy.
- Information you send to us by posting to a forum or blog or in your advertisement, is stored on our servers. We do not specifically use that information except to allow it to be read, but we reserve a right to use it in any way we decide.

FINANCIAL

- Examcast.ie quotes prices and issues invoices in Euros (EUR) only.
- Currency conversion charges from any other currency to that of the course price is the responsibility of the client.
- Any sales taxes relevant to the country where the course takes place will be added to the course fees in accordance with that country's tax regulations.
- The client must pay in full before the start of any training course.
- Online payment is the only method of payment. Recognised credit cards are Visa/Mastercard/Maestro.
- Each license is valid to one person only and cannot be exchanged or shared.
- Examcast.ie reserve the right to review the pricing.
- All discounts, whether advertised or stated in correspondence, are mutually exclusive i.e. only one discount can be applied to any one booking.
- Students who do not complete the courses within the time available will not be eligible for a refund.
- Students who do not wish to continue with their refund will not be eligible for a refund.



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- Due to the nature of the material, absolutely no refunds will be given and no correspondence will be entered into
- Examcast.ie retains the right to modify or delete any information on its website.
- PDF notes on this site will be available for download. The documents are held in .pdf format and the onus is on the user to have the correct functions on his/her device to be able to download this material correctly.
- Examcast.ie will have a course content uploaded when course is available for purchase. Please be aware that there may be updates and more content added and that as a paid subscriber, you will be given access to any new content as it is added, within the time of your subscription.

REFUND POLICY

- You are entitled to a seven-day cooling off period that begins on the date on which you purchase an online course, and ends at the end of 7 calendar days after you purchase the online course. During this time you have the right to cancel your purchase without penalty. However, the cooling off period and the right to cancel does not apply if you begin to use the online course before the end of the cooling off period. Therefore, if you use the online course immediately, you will not be able to cancel the agreement.
- No refunds shall be offered, where a Service is deemed to have begun and is, for all intents and purposes, underway. Any monies that have been paid to us which constitute payment in respect of the provision of unused Services, shall be refunded, if requested within 7 days of the date of payment for unused services.
- To request a refund please send an email to **support@examcast.ie** outlining the reasons for the requested refund.
- Subscription cancellation policy if you stop your weekly subscription, you will continue to have access to the lessons that you have paid for.

MOBILE ACCESS

- Examcast offers flexibility and mobile learning solutions to our students.
- We strongly recommend the use of most recently released browsers for laptops and desktops to access and complete our courses. Our lessons are also suitable for use with most recently released mobile devices like Smartphones & Tablets on Android and IOS.
- A good broadband connection is also required for viewing on demand videos. Please ensure the latest version of Chrome, Firefox or Safari is installed on your device. Always try to use up to date versions that support HTML5.
- Please ensure that your mobile device is suitable for use with our courses as we cannot guarantee working conditions for outdated devices.